



Member Update / Information on Next Season...

Dear Joshua Creek Tennis Member;

With the weather improving and another indoor season drawing quickly to a close the time has come again to plan our annual closing events and present our "early sign up deal" for next season.

The final day of indoor play will be Monday April 26th.

(This is one day later than originally announced so we can fit in the final night of the evening House League)

All the information on membership for our next indoor season is now available! Please see the membership form for all the details and remember that at this time of year we offer our "early sign up deal" which allows you to hold your spot for next season, get a few "bonus bookings" by doing so and have your name entered into a draw to win your membership! The Club is currently at capacity and has been for the past four seasons, so it is very important to reserve your spot before the end of the season in order to guarantee a placement for next September.

This year there is an added incentive to sign up early. **If you pay in full for next season before the end of this one you avoid having to pay the HST!** Our pre-tax membership costs will **not** increase for next season but they will be subject to HST rather than just GST so it is a big advantage to pay early and avoid the tax increase. Please be aware that there are two different forms for early registration. One if you would like to split your payment into two amounts by providing a deposit cheque now and the balance post dated for September and another if you plan to pay the full amount now and beat the HST! For this reason a form has not been enclosed. We ask that you acquire the form you need based on your preferred method of registration; either from the Club Office or by downloading it from our website.

We would like to thank you all for choosing Joshua Creek Tennis for the past season. We have been so impressed again with member loyalty and the level of dedication to the Club. It is very much appreciated and in return we will continue to do our best to improve the facility and programs from one season to the next. We would also appreciate your feedback on how we can best serve your tennis needs and have set up a member survey to help toward this end. Please go to the main page of our web site at www.joshuacreek.ca and look under quick links. **The first 25 members to complete the survey will receive one free booking!** (Added to next season's membership)

Looking ahead to next season our goals include; improving the speed of our on-line booking system, washroom renovations, new nets (just installed), parking lot/ drainage improvements and more. We will also offer "pre-purchased court time" on a very limited basis; first come-first serve basis (no pun intended).

Please continue reading for more information on windup activities, summer tennis at Joshua Creek and our next indoor season. On behalf of all of us at the Club, we hope you enjoy the rest of the indoor season and we look forward to seeing you back next fall!

Craig Young
Owner/ Club Manager

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Club Championships

All members are encouraged to take part! It's as much for fun as it is for the challenge and competition. We have adult and junior events; singles, doubles and mixed (a minimum of 8 teams or individuals is required to run an event). The adult tournament will be held on the weekends of April 17th and 18th and April 24th and 25th. Please see the notice in the club if you would like to register or for more details. **Prizes are extra bookings for next season!**

Closing Round Robin

Our Closing Round Robin will be held on Sunday April 25th. All members are invited to attend but please remember to phone to reserve a spot! (*no bookings required)

12:00 pm to 2:00pm	Finals of Club Championships	Cheer on the top players in the club!
2:00pm to 4:00pm	Round Robin/ Wine and Cheese	All adult members welcome!
4:00pm to 4:15pm	Draw for Prizes	Including the free membership!
6:30pm to 8:00pm	Closing Junior Round Robin	All junior members welcome!

Free Membership Draw

In addition to the bonus bookings, anyone who registers before or on April 25th will have their name entered into a draw. The person drawn will be reimbursed in full for the membership they signed up for! The draw will take place on Sunday April 26th at the Closing Round Robin. You **do not** need to be present to win...

Season in Review

There is a lot to report on from the past season but we only have space here to report on a few items of significance. A few more points of interest are mentioned below in our "Quick Notes and Thank You's". In summary though, we had another active season and we hope you all enjoyed it as much as we did!

Bookings/ Court Usage

We have had another busy season with a full membership and junior academy, well attended Round Robins and House League programs and inter-club team play. We are really pleased with the interest in the Club and programming but continue to be aware of the fine line between active and over filled. We are fortunate to have a strong demand for "Pay as You Play". This allows us to keep the membership numbers a little under maximum and then fill any remaining openings with non-member play (non-members are only able to book two days in advance). That said, we will always have competition over some of the very prime times and will keep "Club use" of courts during these times for programs or lessons to a minimum. If you are having trouble getting a particular time you are welcome to call the club and get some advice on alternate times there may be less competition over.

We find that most of our members have fairly set patterns of play. Bookings tend to be at the same times each week and with the same partners so our court schedule ends up looking virtually the same each week! Yet everyone has to book in weekly to get their times. This is over simplified to an extent but still it seems there must be an easier way? As of next season, for certain court times there will be...! Select court times will available to "purchase for the season". There are more details under "Next Season/ Pre-Purchased Court Time" following in this letter...

On-line Booking System

On the whole we have received positive feedback on the new on-line booking system. Still, there are some improvements that we are working toward for next season. The most significant of which is increasing the speed of the system. Particularly at peak booking times when a large number of people are trying to access the system we find it "bogs down" and becomes frustratingly slow to use. We are also working toward having the system track the number of bookings that each member has used so that at any given point you are aware of your totals.

1/2 Price Bookings in "Off-Peak" Times

In December we started running a promotional "1/2 booking only deal" from 8:00 to closing on Saturday nights and at 10:00 to 11:00pm Tuesday, Wednesday and Thursday nights. It was a big success so we decided to extend the arrangement until

the end of this season. This same arrangement may or may not be offered next season; it's dependant on patterns of play and court availability. What we do promise however is to offer a similar discount or promotion for any times that may not be as busy as others next season.

Monday Night House League

Thanks to all who participated in the Monday Evening House League. Our intention is to go with the same format next season but we may consider some minor changes to make it as enjoyable and organized as we can. Some areas of focus in planning for next season include:

- Considering shorter "check points" to speed up the movement of players up and down, hopefully resulting in more even matches.
- Quicker uploading of results for more immediate access to the scores.
- Adding some elements of fun with events , prizes and other surprises

*Your feedback is encouraged to help us plan for next season. Please email houseleagueadmin@joshuacreek.ca with your comments.

Quick Notes and Thank You's

- Thanks to all the teaching and administrative Staff at the Club who work hard to keep things running as smoothly as possible. It is this highly valued team and their sincere interest that really makes the difference.
- Thank you again to Holly for her efforts with the Ladies House League. It was so well organized and we received very positive feedback from the participants
- Thanks to this year's Windoor and Business League Captains – your help is always appreciated!
- Remember to talk to Amr (amr@joshuacreeksports.ca) if you are interested in the Egypt trip – the group will be departing again in November for another exciting trip
- Your feedback is always welcomed and appreciated. If you have any concerns feel free to email them confidentially to cyoung@joshuacreek.ca

Summer Programs

Camps/ Academy

Our indoor members may not be aware of how much is available for kids and adults at Joshua Creek during the Spring and Summer months and we welcome you to join us! The Camp Program alone attracts over 600 students during the eleven week schedule each year. We also have a full range of levels in our Junior Tennis Academy and options for adults that include Tennis Fitness and Doubles Strategy Classes. If you, your children, or grandchildren have an interest you can check out www.joshuacreeksports.ca for all the information or ask us in the Club office.

Private Instruction

If you have an interest in taking private instruction this summer Amr and Rob will be available at Joshua Creek. You don't have to pay a court fee or be a Club Member so it can be more economical than taking instruction during the indoor season. Please call the Club number or email Amr at amr@joshuacreeksports.ca or Rob at rschmidt@joshuacreeksports.ca

Membership/ Pre-Booked Times

Summer memberships are available for only \$99/ person! We haven't promoted this widely because we keep the numbers very limited. The primary use of court time in the summer switches to Camp and Academy programs but the membership arrangement can be a great deal if you are not interested in programming or events and plan to play at certain times that don't conflict with the programs. Through May and the first half of June our court time is quite open. From that point forward the courts are primarily available during early morning times (before 9:00 am) and after 6:30 pm. There is also a lot of court time available on Saturday afternoons and all day Sunday.

You may also reserve your own private time slot for the summer! Imagine no booking, no waiting – just show up at your regular time each week and your court will be available for you! Limited timing-please inquire about cost.

Next Season

Early Sign up Deal!

The following number of bonus bookings will be added to your total if you register before the end of our current season. Registration involves completing your application form and **enclosing two cheques**. The first dated currently for \$100 per member and the second post dated to September 15th, 2010 for the balance. Keep in mind that you may also pay in full in advance to avoid paying HST.

Regular Membership Options

Basic	30 bookings	2 bonus	32 total	\$33.00 value
Basic Plus	45 bookings	3 bonus	48 total	\$46.00 value
Standard	60 bookings	5 bonus	65 total	\$70.00 value
Premium	90 bookings	8 bonus	98 total	\$95.00 value
Ultimate	120 bookings	10 bonus	130 total	\$103.00 value

Junior Weekend Only

Basic	30 bookings	2 bonus	32 total	\$25.00 value
Standard	60 bookings	5 bonus	65 total	\$52.00 value

In addition the names of all members who register early will be entered into a draw to win the membership they signed up for! The lucky winner will be drawn at our Closing Round Robin (attendance not required).

Pre-Purchased Court Time

Select court times will be available to "purchase for the season". This involves paying a fee to have the same court time each week for the entire indoor season. No weekly phoning required, no bookings to purchase or count and you can invite whomever you would like to play on that court each week (even if they are a guest). This is an obvious convenience to those who have a pre-purchased court time but it may also take some pressure of the members who are booking on a weekly basis as they are competing with fewer members for the remaining court times. For more details and a list of times and costs you may inquire at the front desk or check on-line. Go to www.joshuacreek.ca and check under "Quick Links".

Maintenance/ Improvements

Areas of concern that we will try to address during the off season include the following:

General Maintenance

We are looking into ways of improving the generally state of repair and condition of the facility inside and out, including painting and building repairs, court maintenance and cleaning, minor bubble repairs, washrooms and exterior drainage issues.

Court Lighting

Prior to the start of this season all light bulbs were changed. Despite this, a few went out part way through the season which is a frustration because to access them requires the rental of a lift which we don't ordinarily arrange until the end of the season. Fortunately our lighting remains very bright even if a few bulbs go out but we do realize the frustration. At the end of this season we will actually be experimenting with new types of fluorescent and even LED lighting fixtures. There is a possibility that we may go with a completely new lighting system next season if the trials are successful and can verify increased brightness levels and the energy savings predicted.

Washrooms

Another project we will attend to over the summer months is improving the state of the men's washroom. We are fortunate that the men don't seem to be as particular as the ladies about the state of the washroom but we do realize it's in desperate need of some maintenance.

Parking Lot

The paving has definitely helped in terms of our entrance and parking lot but we have run into problems with water drainage in the Spring and Fall. The paving has blocked the flow of water in some spots and has caused large puddles in spots and a flow of water directly down the middle of our paved area. We are looking into ways of improving drainage in an effort to keep the paved sections dryer, cleaner and less slippery when the water freezes.